



Lightning Release Notes February 2021

As part of our commitment to continuous improvement, we are constantly developing and enhancing our technology and services along with listening to feedback from you, our important customers.

We are delighted to share some new functionality and enhancements which will be live in the system and available from **Wednesday 03rd February 2021**.

We would be grateful if you could share this update with your bookers and travellers and if you have any feedback or suggestions, please get in touch with our Business Support team at North.bsu@travelctm.com



New Features/Enhancements

Flights - 'Green Choice' Filter

A new feature is now available called 'CTM Green Choice', this is designed specifically for flights. The 'Green Choice' will appear tagged to flights which overall use less than the average CO2 emissions.

1. Manchester (MAN), United Kingdom to London - All Airports (LON), United Kingdom, Fri 25 Jun 2021

Sort by:			Economy No Bags	Economy Restricted	Economy Flexi
CTM Green Choice	(LHR) 12:50	1h 10m Direct	£64	£88	£406
Price	£				
Departure Time					
Arrival Time					
Quickest	(LHR) 16:55	1h 5m Direct	£64	£88	£406
Most Direct					
Preferred					

1. Manchester (MAN), United Kingdom to London - All Airports (LON), United Kingdom, Fri 25 Jun 2021

Sort by:			Economy No Bags	Economy Restricted	Economy Flexi
BRITISH AIRWAYS (MAN) (LHR) 08:40 09:50	1h 10m Direct	£64	£88	£406	
CTM Green Choice					
British Airways • BA1387					
BRITISH AIRWAYS (MAN) (LHR) 20:10 21:10	1h 0m Direct	£64	£88	£406	
CTM Green Choice					
British Airways • BA1407					
BRITISH AIRWAYS (MAN) (LHR) 11:40 12:50	1h 10m Direct	£64	£88	£406	
CTM Green Choice					
British Airways • BA1391					

Results Page Filter Display

We have made an enhancement to the way filters will be displayed to the user. When a user navigates to the results page of their chosen products the filters are displayed on screen. The Booker can then select the filters they would like to search for and the results will be displayed, according to the filter(s) selected.

Showing 120 hotels

Sort by: Preferred

Need more results?

Filters Clear

Amenities Show more

- Air Conditioning
- Business Centre
- Express Check Out
- Golf Course
- Parking

Extra

- Availability
- SOLO Female Friendly

Preference

- Any
- Agency
- Client

Hotel Name

Enter a Hotel Name

Hotel Chain Show more

- Abode Hotels
- Arora International
- Bespoke Hotels
- Best Western Hotels
- Bridgestreet

Clear

	From 29.99 GBP (29.99 GBP prpn) Price for 1 room 1 night Travelodge Manchester Piccadilly Manchester, M1 1LU	Location: 0.1 miles → 8.9 miles → Manchester	Distance: 0.1 miles	View Rate Options
	From 50.00 GBP (50.00 GBP prpn) Price for 1 room 1 night Ibis Manchester Centre Princess Street Lancashire, Manchester, M1 7DG	Location: 0.3 miles → 8.5 miles → Manchester	Distance: 0.4 miles	View Rate Options
	From 36.99 GBP (36.99 GBP prpn) Price for 1 room 1 night Travelodge Manchester Ancoats Manchester, Lancashire, M4 5AZ	Location: 0.4 miles → 8.2 miles → Manchester	Distance: 0.4 miles	View Rate Options
	From 32.99 GBP (32.99 GBP prpn) Price for 1 room 1 night Travelodge Manchester Central Manchester, Lancashire, M3 5AL	Location: 0.3 miles → 9.1 miles → Manchester	Distance: 0.5 miles	View Rate Options
	From 70.00 GBP (70.00 GBP prpn) Price for 1 room 1 night Jurys Inn Manchester Manchester, M1 5LE	Location: 0.2 miles → 8.5 miles → Manchester	Distance: 0.5 miles	View Rate Options
	From 72.98 GBP (72.98 GBP prpn) Price for 1 room 1 night Holiday Inn Express Manchester City C... Manchester, M1 5QA	Location: 0.4 miles → 8.4 miles → Manchester	Distance: 0.5 miles	View Rate Options

1. London - All Airports (LON), United Kingdom to Glasgow International (GLA), United Kingdom, Thu 17 Jun 2021

Sort by: Price

				Economy No Bags	Economy Restricted	Economy Flexi
	(STN) - (GLA) 17:20 - 18:35 Direct	1h 15m		£36	£57	
Easy Jet - U2211 Show trip details & fares						
	(LGW) - (GLA) 06:30 - 08:00 Direct	1h 30m		£39	£60	
Easy Jet - U2279 Show trip details & fares						
	(STN) - (GLA) 20:55 - 22:10 Direct	1h 15m		£40	£61	
Easy Jet - U2215 Show trip details & fares						
	(LTH) - (GLA) 08:50 - 10:10 Direct	1h 20m		£40	£62	
Easy Jet - U227 Show trip details & fares						
	(LTH) - (GLA) 15:25 - 16:40 Direct	1h 15m		£42	£64	
Easy Jet - U275 Show trip details & fares						
	(LTH) - (GLA) 18:20 - 19:45 Direct	1h 25m		£42	£64	
Easy Jet - U281 Show trip details & fares						
	(LTH) - (GLA) 19:00 - 20:20 Direct	1h 20m		£46	£68	
Easy Jet - U277 Show trip details & fares						

Filters Clear

Price Range 35 - 425

Departure Time 0 - 24

Arrival Time 0 - 24

Stops

- Direct
- 1 Stops
- 2 Stops

Airlines

- Aer Lingus
- British Airways
- Easy Jet
- Logan Air
- Lufthansa

Depart from

- London - Stansted
- London City
- London Gatwick
- London Heathrow
- London Luton

Arrive at

- Glasgow International

Green Choice

- Show Only CTM Green Choice

Clear

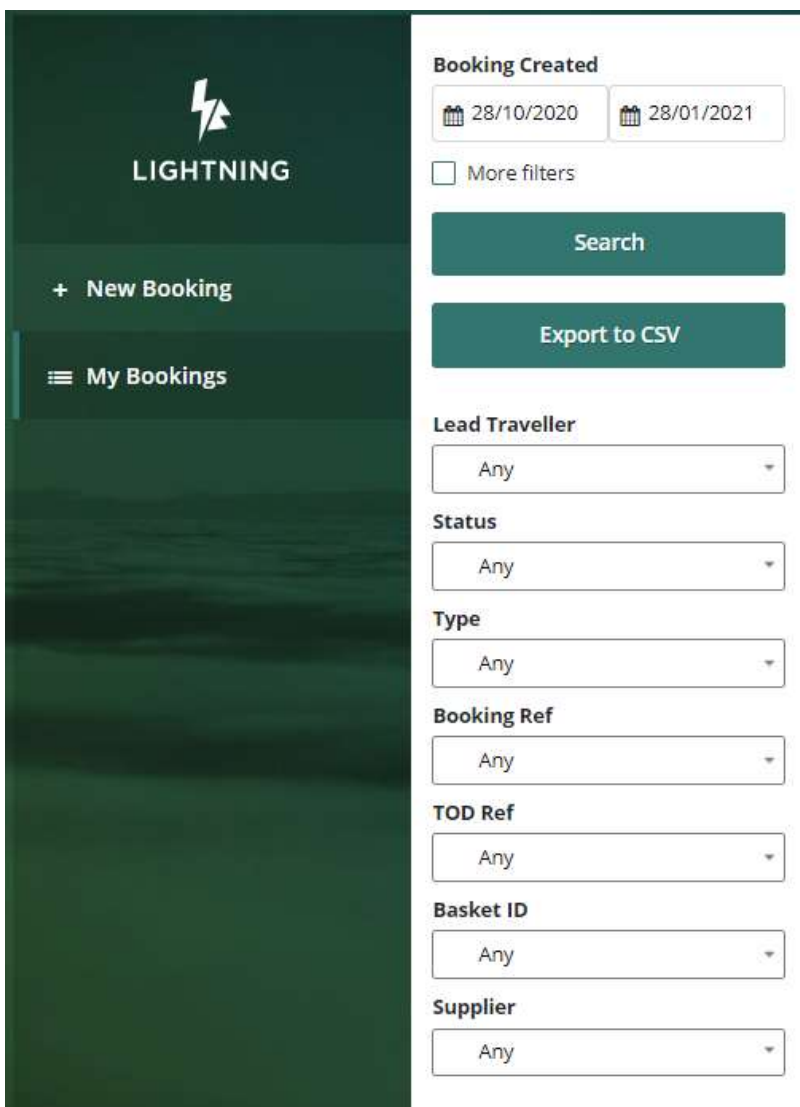
Add Guest Traveller Button

The previous 'Add a Guest' link has now been changed into a 'click on' button (as shown below). All functionality remains the same.



My Booking's Filter

Within My Booking's section, there has been an update to the wording of the initial filter shown. This is now displayed as 'Booking Created', to allow users to search by the date the booking was made. All other functionality remains the same.



More Filter Options for Hotel

A new piece of development is now configurable per company which allows for more filter options for hotels. If tags are available for hotels for certain amenities or facilities which companies would like to be able to filter by, these can now be added and will show within the amenities filter. (For example – if the hotel offers 24 hour reception this can be filtered on). If this is something you would like to be enabled, please speak to your client Manager or our Business Support team.

Surname length – Allow 2 characters.

Lightning will now accept the forename/surname with a minimum of 2 characters. Previously, anything less than 3 characters could not be captured.

Taxi display now shows excluding VAT

All prices for Taxis shown within Lightning are now clear at the point of sale and now show the price is exclusive of VAT as below;

The screenshot displays the 'Search Criteria' section of the Lightning interface. It includes fields for 'Date and Time' (15/03/2021, 13:30) and 'Transport type' (Saloon Car (1-4 Passengers)). Below these are 'More options' and 'Options' checkboxes for 'Wheelchair (On Request)', 'Call On Arrival', 'Meet And Greet (Charge Applies)', and 'Wait And Return'. A 'Search' button is visible. The results section shows a taxi offer from 'Amber Cars (Leeds)' for a 'Saloon Car'. The route is from 'Leeds - LEEDS STATION, PRINCES SQUARE BY WEATHERSPOONS, LEEDS, LEEDS, LS1 4DY' to 'CTM North Shore House, Humboldt Street, BO1 5HQ'. The date and time are 15/03/2021, 13:30. A summary table on the right shows: Distance: 13, Est. Time: 0, Passengers: 1, and CO2: 0.00. A yellow button labeled 'EXLUS (Excl VAT) Add to basket' is present.

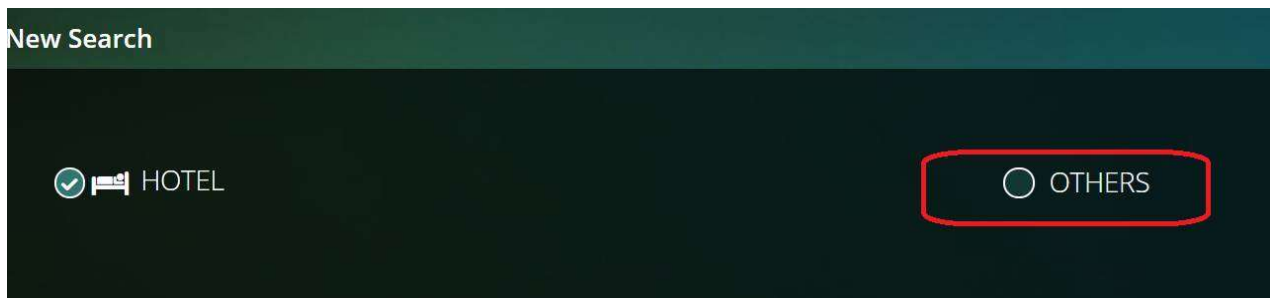
Distance:	13
Est. Time:	0
Passengers:	1
CO2:	0.00

'Others' within the product section

The 'Others' button will no longer show if no 'other services' are enabled.

If all products under the 'Others' section are disabled (because it is company policy that will not allow a booking to be made for other services) the 'Others' radio button will no longer appear within the product selection screen.

Old view;



Updated view;

Which just shows the services that are enabled.

